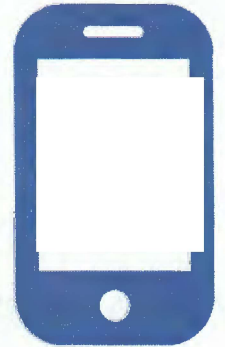




URGENT VEHICLE RECALL
Your vehicle has an emissions recall.
RAPPEL URGENT DU VÉHICULE
Votre véhicule a un rappel d'émissions.

SCAN TO VIEW
RECALLS



FIAT CHRYSLER AUTOMOBILES

EMISSIONS RECALL Y68 PCM SOFTWARE UPDATE

2020 Jeep Gladiator

VIN:

Dear Vehicle Owner:

This Notice is sent to you in accordance with the Canadian Environmental Protection Act.

FCA CANADA INC., HAS DETERMINED THAT CERTAIN 2020 MODEL YEAR (JL) JEEP WRANGLER AND (JT) JEEP GLADIATOR VEHICLES EQUIPPED WITH A 3.6L ENGINE MAY NOT MEET CANADA EMISSION REGULATIONS.

Your vehicle must be repaired because:

Your vehicle may not meet On Board Diagnostics (OBD) monitoring requirements. Under certain conditions, the Powertrain Control Module (PCM) software will not enable misfire detection. If the PCM does not detect engine misfire it will not set a fault code when a misfire is occurring, which may lead to difficulty diagnosing issues with the engine.

We apologize for any inconvenience and thank you for your attention to this **very important** matter.

FCA Canada Inc.
National Service and Parts Manager



What You Must Do To Ensure Your Safety:

Contact an authorized FCA Canada dealer to schedule a service appointment.



What Your Dealer Will Do:

FCA will repair your vehicle free of charge. To do this, your dealer will inspect and update the PCM software as needed. The estimated repair time is 30 minutes. However, additional time may be necessary depending on how dealer appointments are scheduled and processed.

FREQUENTLY ASKED QUESTIONS



WHERE CAN I FIND MORE INFORMATION ON THIS RECALL OR ANY OTHER RECALL AFFECTING MY VEHICLE?

By Web: recalls.mopar.ca
By Phone: (800) 465-2001
By Email: www.fcacanada.ca/en/contact_us.php
By Mail: FCA Canada Customer Care Centre
P.O. Box 1621, Windsor, ON N9A 4H6



WHAT IF I ALREADY PAID TO HAVE THIS REPAIR COMPLETED?

If you have already experienced this specific condition and have paid to have it repaired, you will still be required to have the campaign performed by an authorized FCA Canada dealer at no charge to you. Once completed, please send your original receipts and/or adequate proof of payment along with the campaign invoice to the following address for **further review of possible reimbursement**: FCA Canada Customer Care Centre, P.O. Box 1621, Windsor, ON N9A 4H6.



HOW DO I UPDATE MY NAME AND ADDRESS OR IF I NO LONGER OWN THIS VEHICLE?

Contact the Customer Name & Address Call Centre at 1-800-373-1474 to update your information.

FCA IS THE MANUFACTURER OF THE FOLLOWING

