



FIAT CHRYSLER AUTOMOBILES

July [REDACTED] 2023

[REDACTED]
[REDACTED]

Subject: Repurchase of 2022 JEEP Gladiator – VIN: [REDACTED]

Dear [REDACTED]:

FCA US LLC regrets that you are dissatisfied with your 2022 JEEP Gladiator, VIN [REDACTED].

Based on the documentation provided to us, FCA US LLC offers to repurchase your vehicle under the terms of MD Lemon Law. This offer is being extended to you in an effort to keep you as a satisfied FCA US LLC customer. The refund calculations are as follows:

Base Price:	\$ [REDACTED]
Documentary Fees:	\$ [REDACTED]
Registration/License/Title Fees:	\$ [REDACTED]
Less Usage (based on [REDACTED] miles):	[REDACTED]
Less Rebates/Incentives:	\$ [REDACTED]
Less Payoff of Original Vehicle (good through [REDACTED]):	[REDACTED]
Total Amount Due To Customer:	[REDACTED]
Total Repurchase Amount:	[REDACTED]

NOTE: If you owe money to FCA US LLC, payment must be made in certified funds – no personal checks.

If this offer is acceptable, please sign and return this letter via email at [REDACTED] fcarvp.com or by fax at [REDACTED]. Upon receipt of your signed offer letter, you will be contacted to schedule your closing appointment. You can reach me at [REDACTED] [REDACTED] if you have any questions or concerns.

Upon successful surrender of your vehicle, you will receive a check for any funds due to you, if applicable. **A separate payoff check will be sent to your lien holder, if applicable, via overnight delivery upon receipt of all completed repurchase paperwork.**

Sincerely,

[REDACTED]
FCA US LLC



Please note that the facilitating dealership will be expected to ensure the following:

- That all necessary paperwork is completely and correctly filled out in order for FCA US LLC to obtain a clear certificate of title for your vehicle. This documentation may include, but is not limited to, the following:
 - Power of attorney documents
 - Odometer statements
 - Authorization for payoff

Obtaining these documents is vital to paying off your lien (if applicable) and transferring legal responsibility of your vehicle from you to FCA US LLC.

- That your vehicle is being returned in an acceptable condition, with no damages aside from normal wear and tear.
 - Please review the ***Wear and Tear Guidelines*** prior to your surrender appointment and ensure that all questionable damage is repaired prior to the appointment.
- That all factory-installed options and equipment are turned in with the vehicle, including all keys, key fobs and remotes.
 - You will be held financially responsible for any missing equipment.

Returning the signed offer letter to FCA US LLC indicates that you understand and agree to the following conditions:

- I understand I am responsible for this vehicle, legally and financially, until all required documents have been properly signed, executed and returned to FCA US LLC.
- I understand FCA US LLC strongly recommends my lien account be kept current and that failing to make monthly payments may adversely affect my credit rating.
- I understand any and all abnormal wear and tear conditions outlined in the repurchase calculation letter are my financial responsibility.
- I agree to have any damage to the vehicle repaired and all unacceptable aftermarket equipment removed **prior** to the vehicle surrender date.
- I agree the vehicle will be returned with all factory-installed options and equipment.
- I understand all legal owners of this vehicle must attend the vehicle surrender appointment and will be required to sign all requested documentation.
- I agree to and accept the terms and conditions outlined herein.



RELEASE

This Release Agreement (“Agreement”) is made between [REDACTED] (“the Customer”) and FCA US LLC regarding a 2022 JEEP Gladiator, VIN [REDACTED] (“the Vehicle”).

1. This Agreement applies to me, and it also applies to FCA US LLC and its dealerships, (collectively referred to as “FCA”).
2. In sole consideration of the repurchase of the vehicle referenced above, I agree to release FCA from liability, other than that arising from personal injuries and medical expenses, related to the Vehicle as of the date of this Agreement.
3. This Agreement is a being entered into in the interest of [REDACTED]’s satisfaction. It is not an admission of liability by FCA.
4. Except as required by law, this Agreement shall remain confidential. However, nothing in this Agreement’s provisions relating to confidentiality shall preclude FCA from disclosing this Agreement or portions thereof to the National Highway Traffic Safety Administration (“NHTSA”), in response to an information request, subpoena, or other compulsory or putatively compulsory demand for information propounded by NHTSA. Further, I agree not to disparage FCA products in the future because of this claim.
5. I acknowledge that I have read, understand, and am voluntarily executing this Agreement.

Current Vehicle Mileage: _____ (Will not count against usage fee).

Customer’s Signature, Printed Name and Date

Co-Customer’s Signature, Printed Name and Date