



Brian Kachel <foozed@foozed.net>

Tire Rack :: Order Confirmation

2 messages

Tire Rack <orders@email.tirerack.com>

Wed, Sep 4, 2019 at 2:38 PM

Reply-To: Tire Rack <reply-fe8d1c727d650d7b75-471954_HTML-640684600-58308-6252@email.tirerack.com>

To: FOOZED@foozed.net



Web Version

888-727-8092[Tires](#)[Wheels](#)[Parts & Accessories](#)[Research & Advice](#)[Delivery & Installation](#)**THANK YOU FOR YOUR ORDER**

Your order is currently being reviewed and processed. As soon as it leaves our distribution center you will receive a shipment confirmation via email as well.

Important Delivery Information: All packages shipping from one distribution center leave together. If your order ships in multiple packages, packages may be separated by the carrier and delivered on different days. In most cases, packages not in the first delivery will be delivered the following business day.

Orders that are shipped from more than one distribution center may arrive at different times.

Order DetailsOrder Number: **DY73672**Order Date: **09/04/2019**Items Shipping from: **New Castle, DE****PRODUCTS ORDERED**

Size & Description	Qty	Availability	Price Each	Item Total
LT315/70R-17 GOODYEAR WRANGLER DURATRAC D DOWNLOAD WARRANTY BROCHURE PDF	4	In Stock	\$313.99	\$1,255.96
MOUNT AND BALANCE (NO CHARGE)	4	In Stock	N/C	N/C
17X9 KMC XD XD822 MONSTER II BLK PAINT	4	In Stock	\$283.45	\$1,133.80

Note:

Aggressive fitment. Vehicle should have lift kit or fender modifications for proper clearance.

REQUIRED CENTERING RING	4	In Stock	N/C	N/C
REQUIRED LUGNUT FOR VEHICLE (NICKEL PLATED)	20	In Stock	N/C	N/C
LUG ADAPTER 22MM TO 21MM	1	In Stock	N/C	N/C
433MHZ TIRE PRESSURE SENSOR	4	In Stock	\$51.00	\$204.00

Track

VEHICLES

Some products above selected for the following vehicle(s)

Vehicle: 20 Jeep Gladiator

Note:

As a complimentary service to you, the Tire Identification Codes for the tires you purchased have been automatically registered in accordance with Department of Transportation (DOT) requirements. [Read More](#)

Payment Summary

Shipping Info

Brian M Kachel
[8105 Greys Landing Way](#)
Raleigh, NC 27615-4745
919-308-2332

Customer Number: 8478464-000

Item(s) Total: \$2,593.76

Sales Tax: \$188.05

[State Waste Tire Fund Fee](#): \$25.08

Billing Info

Brian M Kachel
[8105 Greys Landing Way](#)
Raleigh, NC 27615
919-308-2332

Order Total: \$2,806.89



Keep an eye on your order.

Please send me order-related text messages per the [SMS Terms & Conditions](#).

Sign Up

QUESTIONS?

Product & Shipping

If you have questions about the products you have ordered, order status or other customer service matters, please call 888-981-3953 or email custsvc@tirerack.com.

Return/Refund Policy

Please read our full return policy and follow the [return check list](#) to ensure your return is properly received if a return is necessary.



Mail-In Rebate: With this order, you may be eligible to receive an \$80 Goodyear Prepaid Mastercard by mail-in rebate. Tire Rack will mail a redemption form and a copy of your invoice to your billing address. You will need to complete this form and submit it along with your invoice to participate. Full details about this special offer and a downloadable redemption form can be found [here](#).

**Breaking in Your Tires**

New tires require a break-in period to ensure they deliver normal ride quality and maximum performance.



If you have a question for our sales team email sales@tirerack.com.

This email was sent to you by Tire Rack and includes important information regarding your recent order.

[View our Privacy Pledge.](#)

Tire Rack, [7101 Vorden Parkway, South Bend, IN, 46628](#)

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Brian Kachel <foozed@foozed.net>

Tue, Sep 17, 2019 at 6:00 PM

To: Tire Rack <reply-fe8d1c727d650d7b75-471954_HTML-640684600-58308-6252@email.tirerack.com>,
"sales@tirerack.com" <sales@tirerack.com>

Hey guys, I feel obligated to let you know about this.

I've been a tirerack customer for many, many years.

I didn't hesitate to order this most recent set for our new Jeep.

I also didn't think I needed to double check the accuracy of tire racks work.

The tires were inflated to 80psi (78 and 79 to be accurate).

I never second guessed it and thought to look at what they should be. I automatically assumed what you sent me was good to mount and drive.

So we drove around for a week trying to enjoy our new Jeep and i was very close to selling it. The ride was beyond harsh, bouncy, and I believe dangerous.

I'm glad I decided to google it. 35-42psi seems to be the sweet spot!

Night and day difference.

So I'm glad I didn't have a blow out.

I'm glad I didn't kill my 8 month old daughter.

Glad we can actually enjoy the Jeep again and not have our brains rattle when driving down the road.

Is that shipping pressure intended or was that a QA issue?

If intended for some reason please for the love of Christ put some bright warning stickers on the tires like you did for the centering hub.

Wanted to share because I felt someone should know.

All the best,
Brian.

[Quoted text hidden]